



Board of Trustees Core Theme  
Report: Community

June  
2025

# Core Theme • Community

**SVC**

## Objective 1

- SVC students will experience a diverse college community where everyone belongs
- **Indicators**
  - 1.A.1 Index of Noel-Levitz Survey of Student Satisfaction questions
  - 1.A.2 SVC-specific questions related to diversity/belonging included in Noel-Levitz surveys
  - 1.B. Student results to the biennial HEDS survey and student focus groups

## Threshold

- SVC measures meet or exceed peer averages

# Core Theme • Community

**SVC**

## Objective 1

- New Noel Levitz Student Satisfaction Survey just completed Spring 2025 (16%)
- Last year's data:
  - ✓ Response Rate and reliability (5%)
  - ✓ RNL average (20%)
  - ✓ How to interpret the data

# Core Theme • Community

**SVC**

## Objective 1

- Compared to peers SVC respondents indicated greater dissatisfaction with:
  - Student support services specifically: admissions, career services, new student orientation
  - Admin services specifically : child care, parking availability, business office hours
  - Instruction specifically: variety of courses available on campus; fairness of faculty towards students; tutoring
- Program Review: Academic Affairs, Student Support Services, College Support Services



# Core Theme • Community

**SVC**

## Objective 2

- SVC employees will experience a diverse college community where everyone belongs
- **Indicators**
  - 2.A. Employee responses to biennial administration of HEDS survey

## Threshold

- SVC measures meet or exceed peer averages

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## Objective 2

1. HEDS survey last administered spring of 2022
  - Just finished administration spring 2025

# Core Theme • Community

**SVC**

## Objective 3

- The college will actively engage in mutually beneficial partnerships that promote equitable and thriving communities
- **Indicators**
  - 3.A. Community educational partnerships for pathways into college
  - 3.B. Community educational partnerships for pathways after SVC
  - 3.C. Community industry partnerships & workforce training for economic development

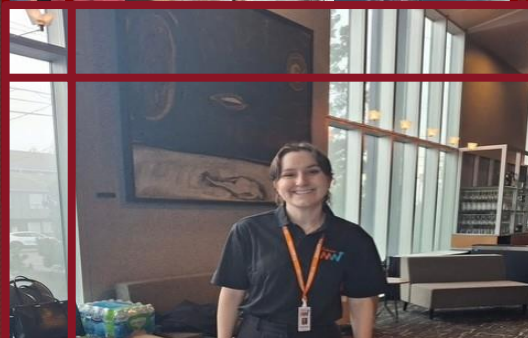
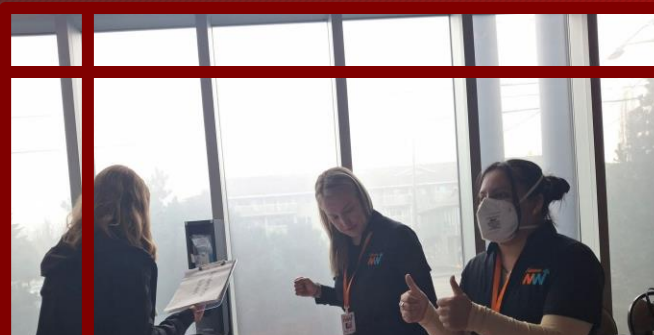
# Community educational partnerships for pathways *into* college

3.A.

## *Learning with Leaders*

- Partnership between SVC, Futures Northwest, BTC, and Whatcom
- Fall 2024 included over 200 students from 15 high schools
- Faculty workshops, hands-on activities, pathway exploration, and resource fair
- SVC will host its third annual event in November 2025





# Community educational partnerships for pathways *after* SVC

3.B.

- SVC/WWU: Guaranteed Admission MOU currently routed for signatures and will launch Fall 2025
- Major pathway agreements in development with WWU's College of Humanities & Social Sciences
  - Communications Studies
  - Ethnic Studies
  - Political Science
  - Linguistics
  - English
  - Language, Literatures, & Cultures
  - Global Humanities & Religions
  - Philosophy
  - Anthropology
  - Health & Human Development



# Community industry partnerships & workforce training for economic development

3.C.

## Customized Training Program

Job Skills Program (JSP) grants funded by SBCTC

- Large scale employee training projects
- 1 year projects for incumbent workers
- Focus: reskilling, upskilling, and training new employees

## Customized Training

- SVC offers specialized training to regional employers
- One-time and recurrent trainings offered

# 2024-2025 Job Skills Projects

3.C.

Silfab Solar

Kaas Tailored

All American Marine, Inc.

Janicki Industries

Consortium: Egis Mobile Electric and Scratch & Peck Feeds

Consortium: AutoDeriva and ReNu Medical



# Job Skills Program (JSP) Project Summary

3.C.

	2023-24	2024-25
Number of Projects	5	6
Total Budgets	\$609,364	\$662,520
Number of Business Partners	6	8
Number of Employees Trained	356	615
Total Training Hours	1,995	1,723

# 2024-2025 Customized Training Projects

3.C.

## TRICO Companies

- *Communications training*

## Barnhart Crane & Rigging

- *Excel training*

## T BAILEY

- *Leadership & communications training*

## City of Mount Vernon

- *Welding training*

# Customized Training Project Summary

3.C.

	2023-24	2024-25
Number of business partners	1	4
Total revenue	\$4,350	\$43,567
Total number of employees	12	48
Total training hours	9	91

# Goals for Customized Training

- Sustain JSP project funding.
- Increase customized training partners.
- Increase customized training revenue.
- Increase enrollment pathways from JSPs to SVC.



# In Summary

**SVC**

- SVC maintains strong community partnerships providing:
  - Pathways into Skagit Valley College
  - Transfer Pathways after Skagit Valley College
  - Customized Training for Local Industry
- Partner Areas of growth include:
  - Increasing response rates to RNL survey
  - Integrating results of student survey into program review and operational planning
  - Increasing number of customized training partners in local industry